



THE GRAND HOTEL MEMBERSHIP APPLICATION

Mr/Mrs/Ms/Miss (family name)

Give Names

Street Address

..... Suburb

State Post Code Date of Birth

Phone Email

The Grand Hotel, Labrador requires this information to enable us to ascertain and record the bonus dollars and benefits for which you become entitled under the Grand Rewards Program, and to enable the redemption of these benefits and rewards. We may disclose this information to any organisation that supplies us with services to assist in coordinating Grand Rewards. The Grand Hotel intends to communicate regularly by mail/email with Grand Reward members to notify them of upcoming events and promotions. We would like to be able to contact you to provide this information service. Please indicate below if you do not want to be included on our mailing list. You may access the information we hold about you or unsubscribe from the mailing list at any time.

I do not want to receive mail (please tick)

I do not want to receive email (please tick)

I will abide by the rules of membership of The Grand Rewards Program and confirm that I am 18 years of age or older.

Signature of applicant

Date

MEMBERSHIP TERMS AND CONDITIONS

Membership to Grand Rewards is only available to individuals aged 18 and over.

An Applicant will become a member upon the acceptance, by management, of their completed Grand Rewards application form (to be submitted with valid identification bearing applicants name), at which time a Grand Rewards card displaying the membership number will be presented to the new member. Membership and levels of membership are granted solely at the discretion of management. The Grand Rewards card and benefits cannot be transferred or assigned to any other person other than the member. Management may revoke membership at any time in which case the Grand Rewards Card must be returned to the Grand Hotel and all benefits will be cancelled. Management will resolve any other dispute, which arises in connection with a member's participation in Grand Rewards, at its sole discretion. To accumulate Bonus Dollars, you must have your Grand Rewards card inserted and accepted for play in the Gaming Machines while you play. Members are not permitted to accrue benefits or rewards as a result of play by another person other than the member, members spouse, defacto spouse or family members. Family member means those persons residing at the same residence as the member. Management shall not be liable for any unauthorised use of Grand Rewards card and the subsequent accumulation and redemption of benefits. In order to exchange bonus dollars for any benefit or reward which management has made available and for which the member has accumulated the required dollars, the member must present to management a Grand Reward Membership card and valid identification. All Grand Reward Vouchers have a maximum dollar Value. Grand Reward Dollars earned while playing gaming machines must be redeemed within 12 months of the date they are accrued. Tax liabilities and other duties arising from the accumulation of bonus dollars and the receipt and use of benefits and rewards are and will remain the sole responsibility of the member. The Grand Hotel is not responsible for lost or stolen Membership cards. In the event of a lost or stolen Membership card, the member must report it immediately to Management. Upon presentation of valid identification, a replacement card will be issued. Management shall not be liable in any way for the unavailability of Bonus Dollars that fail to accumulate as the result of a malfunction, operator fault, misrepresentation, or any other reason. Management has no obligation to make available to the member, Bonus dollars which fail to accumulate. Grand Reward benefits or privileges (other than bonus dollars) are not redeemable for cash or any other gifts, and no benefits, privileges or bonus dollars are transferable to any other person (s). Management may suspend or terminate The Grand Reward program at any time without notice. In the event that Grand Rewards program ceases to operate, all benefits accumulated, which have not been exchanged for rewards, will be cancelled within 30 days of issuing the notice to members.

In the case of the death of a member, his/her benefits and privileges (including bonus dollars) will lapse automatically. Discounts offered for any level of membership are not available in conjunction with special promotions and offers.

Is Gambling a Problem for you?

Call QLD Gambling Helpline on 1800 222 050

Bet With Your Head, Not Over It!

Hope to see you soon

PRINT AND FAX TO 5528 6773